

# Socialbakers Export

## **Facebook Overview**

12th April 2017 - 11th May 2017





Santa Clarita Valley Signal f / signalscv



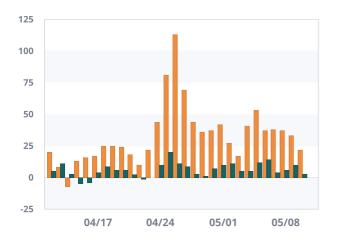
KHTS Radio





## **Fans Overview**

## Growth of Total Fans 1



Aggregated by **Day** 

04/12/2017 - 05/11/2017

**Total Fans** 

36.7k 50.7k

**Total Change in Fans** 

+ 962 + 177

Max Change of Fans on

**+ 113 + 20 04**/26/2017 **04**/25/2017

Average Change of Fans per Day

+ 32.07 + 5.90

## Distribution of Fans <sup>2</sup>

## 04/12/2017 - 05/11/2017

Santa Clarita Valley Signal	<b>↓</b> Local Fans	Growth	KHTS Radio	↓ Local Fans	Growth
1 United States	34,239	+ 924	<b>1</b> Turkey	30,472	- 133
2 Mexico	253	- 5	2 United States	17,868	+ 290
3 India	235	- 1	3 Cyprus	189	- 2
4 Philippines	196	+ 1	4 Colombia	184	+ 1
<b>5</b> Brazil	175	0	5 Argentina	184	+ 1



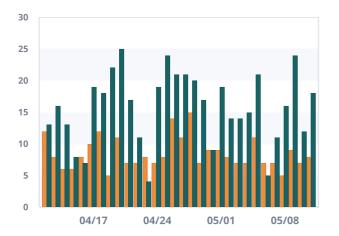




04/12/2017 - 05/11/2017

#### **Content Overview**

## Number of Page Posts <sup>3</sup>



Aggregated by **Day 04/12/2017 - 05/11/2017** 

**Sum of Page Posts** 

**256** 473

Average Page Posts per Day

8.53 15.77

## Distribution of Page Post Types <sup>4</sup>

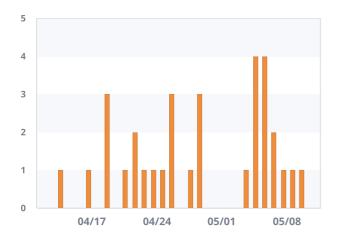








## Number of Fan Posts 5



Aggregated by <b>Day</b>	04/12/2017 - 05/11/2017
Sum of User Posts	0
Max User Posts on + 4 05/05/2017	No maximum
Average User Posts per Day 1.07	0.00



#### **Most Engaging Posts Overview**



#### Santa Clarita Valley Signal

Wednesday 04/26/2017 12:09 PM UTC -10:00

CHP - Newhall has four geese detained in a jaywalking incident near The Old Road and Stevenson Ranch Parkway. Video: Terri Wilson



4,340 Interactions 2,379 Reactions 390 Comments

1,571 Shares

120.5 Interactio ns per 1k Fans



## ℰ Santa Clarita Valley Signal

Monday 05/01/2017 10:00 AM UTC -10:00

A one-bedroom apartment in Santa Clarita costs \$1,770 and a twobedroom costs \$2,000.



#### Cost of renting in Santa Clarit...

Renting an apartment in Santa Clarita is 7.0 percent more expensive than it was a year ago, Apartment List Inc. reported Monday. As of the first of May, a one-bedroom apartment in Santa

1,786 Interactions 741 Reactions 518 Comments 527

49.18

Interactions per 1k Fans





Tuesday 05/02/2017 12:00 PM UTC -10:00

The new motor units have a mission - to significantly reduce traffic collisions, injuries and deaths in Santa Clarita.



## Deputies target distracted dri...

The Santa Clarita Valley Sheriff's Station now has a motorcycle detail of five deputies and one sergeant.

1,170 Interactions

729 Reactions 224 Comments 217 Shares

32.18 Interactions per 1k Fans



#### & Santa Clarita Valley Signal

Tuesday 05/02/2017 3:00 PM UTC -10:00

Golden Valley High School students traveled to prom in style on a special, chartered Metrolink train and Metro's Red Line.



#### Golden Valley students trade ...

Dressed to impress, more than 500 students from Golden Valley High School hopped on a chartered Metrolink train to travel from Santa Clarita to Los Angeles and then to Madame

1.457 Interactions

1.339 Reactions

59 Comments

59 Shares

40.07 Interactions per 1k Fans



**Overview** 







Santa Clarita Valley Signal

ORGANIC Friday 05/05/2017 6:33 PM UTC -10:00

Firefighters are trying to free multiple victims of a head-on crash near McBean Parkway and Copper Hill Drive. More here: https://signalscv.com/2017/05/05/3-hurt-traffic-collision-scv/



1,148 Interactions 691 Reactions 278 Comments

179 Shares

31.45 Interactions per 1k Fans





**M** KHTS Radio

f / khtsradio

ORGANIC Thursday 05/11/2017 10:01 AM UTC -10:00

Southbound traffic on Bouquet is being stopped at Newhall Ranch Rd. Due to a large water main breaking in the middle of the road. Crews don't think any traffic will be let through until at least tomorrow.



1,407 Interactions 310 Reactions 315 Comments

782 Shares

27.70 Interactions per 1k Fans

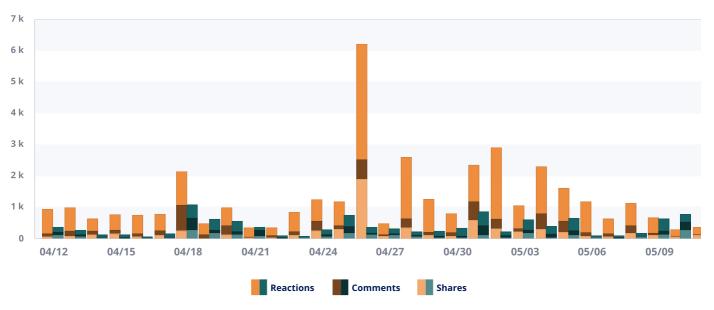






## **Engagement Overview**

## Evolution of Interactions <sup>6</sup> Aggregated by Day 04/12/2017 - 05/11/2017



Max Interactions on

**6.2k**04/26/2017 **2.1k**05/11/2017

**Average Interactions per Day** 

1.3k 427.9

## **Distribution of Interactions** <sup>7</sup>

04/12/2017 - 05/11/2017

		Count	Share			Count	Share
38.1k	Reactions	25.7k	67.56 %	12.8k	Reactions	6.3k	48.85 %
	□ Comments	6.2k	16.31 %		■ □ Comments	3.3k	25.97 %
	<b>□</b> Shares	6.1k	16.13 %		<b>□</b> Shares	3.2k	25.18 %

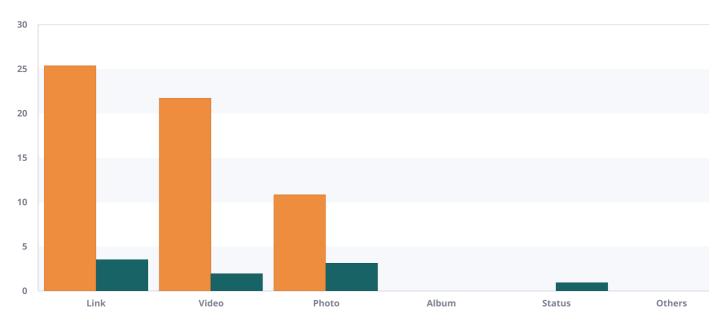




## Most Engaging Post Types 8

04/12/2017 - 05/11/2017

Avg Interactions per 1000 Fans



User Activity <sup>9</sup> 04/10/2017 - 05/07/2017

User Activities are sum of User Posts and User Comments

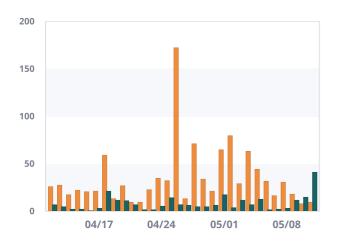
① The time range for this graph below was automatically adjusted to 04/10/2017 - 05/07/2017 to aggregate the data for the entire week/7days range for both the beginning and the end of the selected range.







## Number of Interactions per 1000 Fans 10





## **Promoted Post Detection Overview**

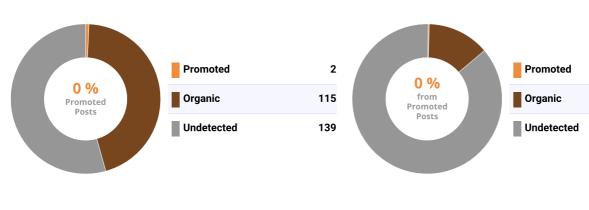
Share of Posts 11

04/12/2017 - 05/11/2017

122

5,091

32,873



Share of Interactions 12









## **Socially Devoted**

20%

04/12/2017 - 05/11/2017

Response Rate for 4/se/20 uestis/13/017



Number of User2@arstions;11/2017





05

14

Questions

s Hours

Minutes

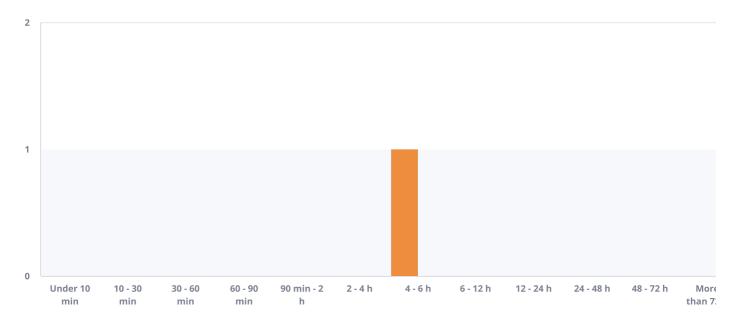


**Q**uestions

N/A

Response Time Segments for User Questions <sup>16</sup>

04/12/2017 - 05/11/2017







## **Metrics Overview**

#### 1 Growth of Total Fans

This graph shows the increase or decrease in fans during a selected time range.

#### 2 Distribution of Fans

Distribution of fans in different countries.

#### 3 Number of Page Posts

The sum of all posts posted by each Page.

#### 4 Distribution of Page Post Types

This shows the breakdown of the posts according to the post type during a selected time range.

#### 5 Number of Fan Posts

The number of fan posts a page received during a selected time range.

#### 6 Evolution of Interactions

The daily sum of interactions from monitored social media profiles.

#### 7 Distribution of Interactions

The distribution of interactions (reactions, comments, shares) during a selected time range.

#### 8 Most Engaging Post Types

This shows the average interactions per 1000 fans by post type during a selected time range.

#### 9 User Activity

This graph shows the total number of all user posts (user posts, questions and comments) by day of the week and by hour of the day during a selected time range.

## 10 Number of Interactions per 1000 Fans

Every post has the metric Number of interactions per 1000 fans that identifies how engaging the post is. It is the sum of interactions (reactions, comments, and shares) divided by the number of fans a page has on the day of the post and multiplied by 1000. The daily, weekly and monthly values for this metric are then calculated as the sum of this metric for all posts made on a particular day, during a particular week or month.

#### 11 Share of Posts

Share of post types (promoted, organic, undetected) in selected time period, where type depends on wheter the post has been promoted or not.

#### 12 Share of Interactions

Number of interactions accquired by post types (organic, promoted, undetected) in selected time range.

#### 13 Response Rate for User Questions

This graph shows the percentage and the number of user questions the monitored page responded to versus the percentage and the number of user questions that did not receive a response during the selected time range. A user question is a user post on the company's page or a user post mentioning the company's page that contains a question mark in one of several possible languages (English, Armenian, Arabic, Japanese, and others). User questions that were either marked as spam, hidden, or deleted by the admin are not included.

#### 14 Number of User Ouestions

The total number of received questions during a selected time range.

#### 15 Avg Response Time

The average time it took the monitored page to respond to a user post (or question) during a selected time range.

#### 16 Response Time Segments for User Questions

This graph shows a breakdown of the time it took the monitored page to respond to user questions during a selected time range. The following time intervals are used: under 10 minutes, 10-30 minutes, 30-60 minutes, 60-90 minutes, 90 minutes - 2 hours, 2-4 hours, 2-4 hours, 4-6 hours, 6-12 hours, 12-24 hours, 24-48 hours, 48-72 hours, or more than 72 hours. A user question is a user post on the company's page or a user post mentioning the company's page that contains a question mark in one of several possible languages (English, Armenian, Arabic, Japanese, and others). User questions that were either marked as spam, hidden, or deleted by the admin are not included.



**Overview**